

Excerpt from ECFiber website February 19, 2021 (intended for comparative purposes, subject to change by ECFiber)

<https://www.ecfiber.net/pricing/>



## Service Plans & Pricing

Home/Service Plans & Pricing

### Subscription Rates Shown are Monthly – No Contracts Required

#### All Service Level Plans Include:

- UNLIMITED Data! — No Caps!
- Symmetrical Speeds — Same speed download *and* upload.

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Telephone Service includes Long Distance throughout the US and Canada plus a full range of customer convenience features such as call waiting, call forwarding, call blocking, etc.

#### Installation and Activation Charges (one-time charges)

- Residential Internet installation charge \$99.00
- Telephone activation fee \$30.00
- Adding telephone after service after initial installation:
  - No additional wiring needed – \$30
  - Wiring required – \$105

#### Internet Service Levels



*Residential: 25Mbps \$ 72.00*

*Business: 30Mbps \$90.00*

**Light User**

Good for moderate individual use

\*\*With ECFibers Basic Internet Service you'll be able to receive/send e-mails, upload/download music/photos, use Skype to communicate conversationally



*Residential: 100Mbps \$ 104.00*

*Business: 100Mbps \$124.00*

**Medium User**

– Good for heavy individual or light family use

\*\*With ECFiber's Standard Internet Service you'll be able to upload/download multiple videos, music files, or photos at a single time; having one person watching Hulu, or similar on-line video service, while someone else is using the Internet for other purposes.



*Residential: 300Mbps \$ 134.00*

*Business: 300Mbps \$159.00*

**Heavy User**

– Good for heavy family use or light office use

\*\*ECFiber’s Ultra Internet Service is great for gamers, videographers, graphic designers or others receiving or sending very large files, sharing large files in real time, remote real-time music performance, or those who stream HD videos.



*Residential: 800Mbps \$164.00*

*Business: 800Mbps \$250.00*

**Extreme Users**

- Good for heavy office use
- Uploading / downloading shows /large files frequently
- Serious live gaming

\*\*With ECFiber’s Wicked Internet Service you’ll be able to stream 4K movies regularly, and play intensive 3D games in 4K on your PC. What would take you hours to download on a lesser connection can be achieved in a matter of seconds with ECFiber’s Wicked Internet Service.

**Voip – Phone Services**

Telephone Service includes Long Distance throughout the US and Canada plus a full range of customer convenience features such as call waiting, call forwarding, as well as call blocking. Digital voicemail services are also included in phone service cost. Voicemail features include voicemail to email feature, which allows you to listen to your voicemail from your email account when you are away from your home phone!

**Residential Phone Service** \$25.00 \*plus applicable taxes per month per line

**Business Phone Service** \$35.00 \*plus applicable taxes per month per line

- Business Level customer’s are also able to sign up for Static IP addresses at \$7/month per address

An ECFiber residential or business phone comes with unlimited local and long distance calling services and a big list of features:

Unlimited local calling including calls to toll free numbers (800,866,877,etc.)	Speed Call Short	Call Barring-Long Distance
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Unlimited long distance calling within the U.S. and Canada	Anonymous Call Rejection	Call Barring-International
International calling billed per Exhibit	Call Forward-variable	Call Barring- 900 Calls
CNAM (includes Caller ID with number and name)	Call Forward-find-me-follow-me	Automatic Recall (*69)
Call waiting	Remote Access to Call Forwarding	Auto Callback to Busy Line (*66)
Call waiting with Caller ID	Web Selfcare Portal	Caller ID with number
3-way calling	Call Barring-All	Call Block

**Additional Charges may apply for underground or lengthy connections**

*For detailed information about outside work necessary to connect you to ECFiber, please read our page on [Connecting to the ECFiber Network](#).*

- Aerial connections that surpass 400 feet from public utility pole: \$1 per foot for additional footage.
- Underground connection requiring new conduit installation: \$7 per foot (Labor and supplies costs are included in pricing)

**Subscriber Services**

- Custom on-premises technical support call: Labor @ \$75/hour plus materials (minimum 1 hour charge – billed in half-hour increments thereafter).